



Title: Service Technician – Instrument Division
Reports to: Service Supervisor
Location: Mississauga
Terms: Full Time/Permanent

Position Overview:

The Instrument Service Technician repairs all Nikon ID products and is responsible for the quality and preparation of equipment for compliance with the Canadian Electrical Safety Standards (CESS). This position reports directly to the Service Supervisor.

Responsibilities:

- Service and repair of customer equipment which includes but is not limited to: microscopes, power supplies, digital cameras, optical components etc.
- Logging, tracking and maintaining customer records from quote to invoice utilizing existing Enterprise Resource Planning software.
- Inspection and repair of returned demo equipment that involves quality control checks, restoration of equipment to original state.
- Preparation of new equipment for CSA approval that includes carrying out modifications to equipment manufactured outside of Canada to comply with CESS.
- Maintain tools and equipment in the department to ensure proper quality of workmanship.
- Troubleshoot systems and provide end-user support for established customers.
- Additional projects or assignments as determined by Service Supervisor and/or General Manager.

Essential Knowledge:

- Post secondary education in a science related field and/or electronics background is preferred along with hands-on repair technician experience within the optical industry.
- Attention to detail.
- Excellent computer skills with experience using digital imaging and image analysis software.
- Ability to work well within a team environment.
- Effective interpersonal and organizational skills working within cross-functional teams.
- Exceptional organizational skills.
- Ability to learn, assess and apply new technologies.
- Ability to travel.

Working Conditions:

Candidate will work in a climate controlled office environment. Some travel to on-site client offices, hospitals, universities, laboratories etc required.

If you have the above listed skills, or know someone who does and is interested in joining the Nikon Canada team please email a current resume including cover letter in confidence to hr@nikon.ca. Nikon wishes to thank all applicants, only those selected for interviews will be contacted. Nikon is an equal opportunity employer.